

CARER SATISFACTION SURVEY

INCONTINENCE AIDS

Firstly, some questions about you.....

Gender?

Male Female

Relationship to the patient? _____

What age group do you fit into?

46 – 55 years 56 – 65 years 66 – 75 yrs More than 75 years

Your postcode or name of suburb

Management of incontinence

Next some questions about the management of patient’s incontinence using the aids.....	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not applicable
The FI aids seem comfortable to wear						
The FI aids are easy to insert						
The FI aids are easy to remove						
Any other comments about the use of the aids?						

Staff care

These questions are about the staff who helped you manage your aids....	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not applicable
The staff took time to explain the use of the aid						
The staff answered my questions about the use of the aid						
The staff were patient with me						
Staff helped me when I needed it						
Any other comments about the staff?						

Hospital care

<i>These questions are about the hospital care your loved one received here whilst learning to use the aids.....</i>	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not applicable
My family member has been made comfortable when learning to use the aids						
Staff attended to our needs in a timely manner						
The hospital routine helped me to learn to manage the aids with the patient						
As a carer, I was given time to learn about using the aids						
Any other comments about your hospital stay in relation to the incontinence management?						

Any other comments about using the incontinence aids?

Thank you for taking time to complete this satisfaction survey. Your input is very valuable to us.